

The NORDIC 2018 Reservation Policies

Pricing: The price of the buffet, including tax, service charge, unlimited soda, coffee and tea is \$98 per person. Children's pricing: Ages 3-7, \$30, ages 8 -12, \$55 and ages 13 and up, full price. Although there is no charge for children under 3, we must be informed of their attendance so that seating space is made available for them. High chairs and slings are available upon request. Children under age 3 are NOT considered toward the passenger count of the group.

Group Rate: Groups receive one complimentary buffet for each 20 passengers. Drivers escorting more than 20 guests also dine free. Drivers are not included in the passenger count. Repeat group leaders receive 3 comps for 40+.

Payment Schedule: Failure to forward payments in a timely manner may result in cancellation.

Initial Deposit: A minimum deposit of \$750.00 per bus is required to secure a reservation. A deposit of \$1500.00 per bus is required on reservation requests made within 90 days of the date of reservation. The initial deposit is non-refundable and non-transferable.

Second Payment: An additional \$750.00 per bus must be received at least 90 days in advance of the date of reservation. Changes in passenger count must be made at this time.

Final Payment: Final payment is due at least 2 weeks prior to the date of reservation. At least 3 weeks prior to the date of visit, final passenger count and the ages of any children in attendance is to be provided by email. A revised contract will be generated and e-mailed back providing a revised balance due.

Payment Methods: Bank checks & money orders are preferred. Personal or company checks must be received at least 30 days prior to the visit. Be sure to include the date of reservation and contact name on all correspondence & payments. Credit card payments are accepted via our secure online payment link; <https://www.formsite.com/rhody/form144/index.html>.

Changes in Passenger Count: All busses are assumed to be 49 passengers unless otherwise indicated in the initial request. A desire to maintain the same passenger count originally contracted must be confirmed at the time of 2nd payment.

Reductions: A 10% reduction of group size can be made at any time up until final payment. More significant variations must be made at least 90 days prior to date of travel. If a reduction in group size results in less than 20 persons attending, deposits will be forfeited. No refunds will be given for absent guests.

Additions: If more seats are desired at any time prior to the date of visit, simply submit an email request to increase the number on your contract. If additional seats are available, a revised contract will be provided. On the day of visit, seating is only guaranteed for the number of guests paid for in advance. With prior approval however, providing additional seats are confirmed as available, payment for additional guests on the date of reservation can be made on site by the group leader. The greeter must be informed of the actual count upon arrival, they will radio in that number and seating prepared accordingly for only the number needed. Once the group is seated and the count is confirmed, an invoice will be provided.

Cancellation Policy: All additional deposits received will be refunded should cancellation occur more than 90 days in advance of reservation. If cancellation occurs less than 90 days in advance, all deposits are forfeited. Reservations made within the 90 day time period automatically forfeit all deposits should cancellation occur. If a reduction in group size results in less than 20 persons attending, deposits will be forfeited as the group no longer meets our minimum requirement to make a reservation.

See the Frequently Asked Question page of the Reservation portion of our website for additional information.

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